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Artist Edith Albany, Wapekeka First Nation

Happy New Year!

Warm greetings from all of the staff at Hydro One Remotes



FIRST
NATIONS
HOUSING
COMMUNITY

First Nations Housing Conference

Hydro One Remotes is proud to again be a sponsor of the First Nations Housing Conference, **the premier platform for bridging industry, government, and First Nations communities, and driving sustainable housing solutions**, to be held Feb 4-6 in Thunder Bay at the Valhalla Hotel.



PRESENTERS:

- **Chris Bell**, Distribution, Customer Service & EHSMS Manager, Hydro One Remotes
- **Ryan Madahbee**, Remote Distribution Engineering & Metering Specialist, Hydro One Remotes
- Electrical considerations when choosing housing type and designing a new subdivision.
- The New Connections process, including requesting layouts, paperwork required and how costs are calculated.
- The Electrical Safety Authority's role in new connections
- Learn from examples from the field.

(ESA)

And feel free to visit our tradeshow booth on Feb 5th!

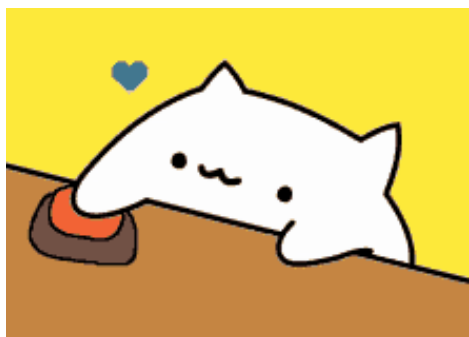


Annual Account Activity Statements

No need to request - **all customers will have their 2024 Annual Activity Statements mailed to them by the end of February.**

NOTE: For this year, even if you are on E-Billing, your statement will come in the mail.

Please call our Billing department at 1.800.465.5085 with any questions.



FURNACE

- To reduce furnace energy use and improve air quality, you'll want to **replace furnace filters at least every three months.**

- Check that your heating vents** aren't covered up by furniture, appliances or other objects that can block airflow of warm air from your furnace

CRAWLSPACE

- Check out your crawlspace** – turn on the heater and water heat trace systems just high enough to keep from freezing.

- Check vents** and make sure they are sealed for the winter to keep the heat in and animals out.

Visit [Hydro One Remote Communities Inc.](#) - [Energy Saving Tips](#) for more information.

AUTOPAY (Pre-authorized Payment)

If you have a bank account, you can **sign up for free to have your exact payment automatically withdrawn every month!** A fast, simple and easy way to pay your electricity bill.

- We withdraw the exact amount of your bill from your account 21 days after the bill is issued so you always pay on time and you avoid late payment charges.
- Phone us at 1-800-465-5085 to set up AutoPay, or click here:

SIGN-UP FOR AUTOPAY

HOW TO REACH US

POWER OUTAGE OR EMERGENCY CALL

(24/7):

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1.888.825.8707

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BILLING:

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RemotesBilling@HydroOne.com

SERVICE, including new connections:

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