



Hydro One Remote Communities Inc.

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[HydroOneRemotes.ca](http://HydroOneRemotes.ca)

# Hydro One Remotes E-Bulletin

APRIL 2024

## Newly Grid Connected?

Just this week, Deer Lake and Sandy Lake First Nations became grid connected! This means these communities no longer have to worry about electrical load capacity when planning to connect new houses or buildings.

As the First Nations led Wataynikaneyap Transmission Line Project continues northward, customers from communities becoming connected to the provincial power grid, are asking, **“Will there be any changes to my residential bill?”**

If your bills are already from Hydro One Remotes, **there will be no changes** – we will still be your local distributor and residential bills will be the same:



same electricity rate, same emergency phone number, same programs, and same customer service and billing numbers. **Your bills will continue as usual, and you will not notice any disruption or “restart”.**










**If you have any questions about your bill or your electrical service, please reach out to our billing department at ph.1.800.465.5085 or email [RemotesBilling@HydroOne.com](mailto:RemotesBilling@HydroOne.com).**

For more information on the Wataynikaneyap Powerline visit [wataypower.ca](http://wataypower.ca)

## Fillable Forms now on our website!

**To make it easier for customers and communities to submit forms to our office, we now have them all online!**

Next time you move, need to submit a meter read, add another name to your account, or fill out any form you can do so from your phone or home computer at: [Hydro One Remote Communities Inc. - Forms \(hydrooneremotes.ca\)](http://hydrooneremotes.ca).

Billing		
 Add a Name to an Existing Account Form	 AutoPay Sign-up Form	 Customer Moving In / Moving Out Form
 Meter Reading Form	 Declaration to Apply for Year-Round Residential Rate Status Form	 HST Exemption Form
Customer Service		
 New Connection Setup Form	 Request for Service Upgrade Form	 Contractor Forms

## Career Fair in Sachigo Lake First Nation

On March 21<sup>st</sup>, 2024, Hydro One Remotes joined many other booths at the well-attended Career Fair held at Martin Mckay Memorial School in Sachigo Lake First Nation. It was new Customer Service Representative (Billing) Lynda's first trip to the north! We had a wonderful time talking with students and community members.

*Lynda Lex and Gail Murray at the Career Fair at Martin Mckay Memorial School in Sachigo Lake First Nation held on March 21, 2024*



### Fun Fact:

Indigenous Artist Tim Tait, a Sachigo Lake Band member,



created the birds for Hydro One Remotes' "Woodland Safety Bird Colouring Pages".

## Mail Slow?

Call our Billing Department at 1.800.465.5085 to sign up for E-Billing and have your electrical bills emailed to you instead!

For more information on our programs and services please visit:

[HydroOneRemotes.ca](http://HydroOneRemotes.ca)

### BILLING:

Call our Billing Department at 1.800.465.5085

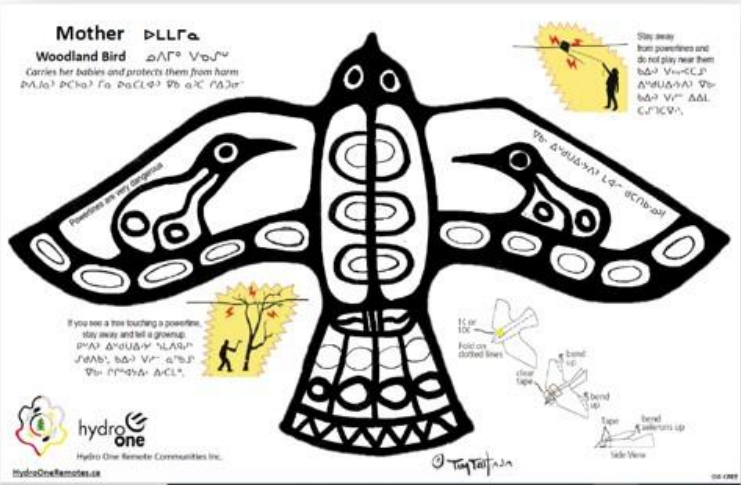
**1.800.465.5085**

Email us at [RemotesBilling@HydroOne.com](mailto:RemotesBilling@HydroOne.com)

### SERVICE, including new connections:

Call our Service Department at 1.888.825.8707

**1.888.825.8707**



Hydro One Remotes



[RemotesCustomerService@HydroOne.com](mailto:RemotesCustomerService@HydroOne.com)

**IF POWER OUTAGE OR EMERGENCY CALL:**

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**1.888.825.8707**

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