



Hydro One Remote Communities Inc.

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HydroOneRemotes.ca

Hydro One Remotes E-Bulletin

DECEMBER 2023

Have a safe and enjoyable holiday season! *From all the staff at Hydro One Remotes*

Ojicree Language services available

Ellen Keno is Hydro One Remotes' new Customer Service billing staff member – she is fluent in Ojicree and here to help you. **Please let your community members and elders know they can call Ellen at**



Way of Life
Artist Jessica Mamakeesick, member of Keewaywin First Nation,
IG@Mamakeesick_Roots

our Billing Department phone number 1.800.465.5085.



Getting Grid-Connected?

As the First Nations led Wataynikaneyap Transmission Line Project continues northward, some communities are becoming connected to the provincial power grid and wondering if customers will notice any changes to their residential bills.

If your bills are already from Hydro One Remotes, the answer is no changes – **we will still be your local distributor and residential bills will be the same:** same electricity rate, same emergency phone number, same programs, and same customer service and billing numbers. **Your bills will continue as usual, and you will not notice any disruption or “restart”.**

For more information on the Wataynikaneyap Powerline visit wataypower.ca

Keeping the Heat In your Home

Heating your home is over 60% of your electricity bill!

The more heat you can keep in your house & stop it from leaking out, the less money you'll spend.

- **Up to 13% of your home's total heating & cooling could be escaping through the spaces around your windows & doors.** Draft proof or weatherstrip around frames to prevent air loss.

- **Insulation helps keep your home warm in the winter & cool in the summer.** When correctly installed, insulation can deliver comfort & savings, especially during the hottest & coldest times of the year.
- **Clogged furnace filters** are bad for your home's air quality & plus they use more energy & force the system to work harder. Check the furnace filters monthly & remember to **clean or replace them every 90 days.**
- If you have a woodstove, when you need more heat, you may want to throw a log on the fire – **space heaters and electric heat use a lot of energy & can be expensive.**
- **Check out your crawlspace** - turn on the heater & water heat trace systems just high enough to keep from freezing.
- **On sunny winter days,** open window coverings to let warm light in. Once the sun sets, close them to retain heat.

Mail Slow?

- **Call our Billing Department at 1.800.465.5085 to sign up for E-Billing** and have your electrical bills emailed to you instead!

For more information on our programs and services please visit:

HydroOneRemotes.ca

BILLING:

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1.800.465.5085

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RemotesBilling@HydroOne.com

SERVICE, including new connections:

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1.888.825.8707

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RemotesCustomerService@HydroOne.com

IF POWER OUTAGE OR EMERGENCY CALL:

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1.888.825.8707

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