



Hydro One Remote Communities Inc.

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HydroOneRemotes.ca

Hydro One Remotes E-Bulletin

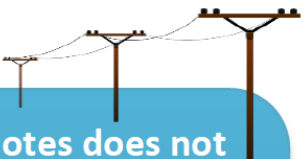
MARCH 2024

New Builds?

New homes being built or connected in your community?

Spring is a busy time for New Connections - please call our Customer Service Department at **1-888-825-8707** or email RemotesCustomerService@hydroone.com where our helpful staff will offer advice about location, capacity, and other information that will assist in the planning and layout of your project, making the new connections process smoother and faster.

Some facts about connection costs:



Hydro One Remotes does not make a profit on new connections!

Your band is charged actual costs & we try save you money \$ by combining with other work.

- In most of Ontario, individual customers pay to connect to their electrical distribution systems (*the poles and wires providing power in the community*).
- In the First Nation communities that Hydro One Remotes serves, usually the Band requests and pays for new connections.
- New Connections at Hydro One Remotes are booked on a “**first-come, first-serve**” **basis** and we strive to “bundle” our work in your community to save you time and money.

Visit [Hydro One Remote Communities Inc. - New Connections and Upgrades \(hydrooneremotes.ca\)](http://hydrooneremotes.ca) to learn more about the connections process.

Ontario Electricity Support Program (OESP) now accepts higher household incomes, up to \$71,000, allowing more customers to qualify!



Call the Electrical Safety Authority (ESA) before you begin wiring your building: 1.877.372.7233

There will be fees associated with the necessary permits & inspections.

esasafe.com



Ontario Electricity Support Program

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The Ontario Electricity Support Program (OESP) helps reduce electricity bills for lower-income households with a monthly on-bill credit. The amount of the credit depends on how many people live in your home and your combined household income.

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Household income (total \$ earned by all people in house) †σ·b·9Δ·▷ bV†σ·\ (LL° \$ b†σ·b·9Δ·Δ·Δ·b·▷▷L bLL° bVJσ·Δ·)	Household size (Number of people living in your house) C†▷ ΔΔ·b·▷▷L bbVJσ· Δ·b"Δbσ·\ OESP monthly credit amounts - earn up to:						
	1	2	3	4	5	6	7+
< \$38,000 or less α·▷C †<J†	\$68	\$68	\$75	\$83	\$90	\$113	\$113
\$38,001 - \$54,000		\$60	\$68	\$75	\$83	\$90	\$113
\$54,001 - \$65,000			\$52	\$60	\$68	\$75	\$83
\$65,001 - \$71,000					\$52	\$60	\$68

The new household income thresholds are effective March 1, 2024. ▷P †σ·b· \$ b<<††· CL†b †P†Λ†· 1, 2024.

To apply for the Ontario Electricity Support Program (OESP) visit OntarioElectricitySupport.ca or call ONWAA at 1.844.885.3157 or email OESP@ONWAA.ca.

You DO NOT need to be on Ontario Works to apply and may qualify for \$35-\$113 off of EACH bill!

**If you used to have the OESP credit but no longer see it listed on your bill, please call ONWAA to re-apply (expires after 2 years).*

Career Fair for Dennis Franklin Cromarty Highschool (DFC)

Adrian Andreacchi, Environmental & Health Technician at Hydro One Remotes, Kelsee Fischer, Human Resources at Hydro One Networks, and Gail Murray, Community Relations & Customer Program Coordinator joined the many booths at the CLE Heritage Building on March 5th for the DFC Career Fair.

What a wonderful event to gather northern high school students and prospective employers together to talk about future employment opportunities!

PHOTO: Adrian and Kelsee at the Hydro One Remotes booth

Powerline Safety

Spring Tree Pruning?

Pruning or cutting down a tree is more dangerous than you think. Before you climb a ladder, take a careful look around for nearby powerlines. There is a serious risk of injury or shock if a branch comes in contact with a powerline.

If you see a tree touching a powerline, call our emergency line at 1.888.825.8707 and we will schedule a visit to trim the tree.



Mail Slow?



Call our Billing Department at 1.800.465.5085 to sign up for E-Billing and have your electrical bills emailed to you instead!

For more information on our programs and services please visit:

HydroOneRemotes.ca

BILLING:

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RemotesBilling@HydroOne.com

SERVICE, including new connections:

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RemotesCustomerService@HydroOne.com

IF POWER OUTAGE OR EMERGENCY CALL:

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